



AMARA RAJA
Gotta be a better way



Dear Customer,

Your product has been successfully registered with Amaron. The information available with Amara Raja Energy and Mobility Limited is considered final and shall be subject to verification in case of any future warranty claim(s).

DIGITAL WARRANTY CARD

CAB0528Z119765

Product Details		Application Details	
Code	AAM-GO-00038B20L	Make	MARUTI SUZUKI
Type	38B20L	Model/Fuel	
Warranty*	60 M(30 FR + 30 PR)	Vehicle Number	KL695341
Date Of Purchase	05-Aug-2025		
FR - Free Replacement*	PR - Pro-Rata*		

Customer Contact		Seller Details	
Mobile	9895354543	Code	IN-BR0026
		Name	Big Batteries
		Town/City	Kattappana

Registered Office:	Corporate Operations Office:
Renigunta-Cuddapah Road Karakambadi Tirupati - 517520 Andhra Pradesh, India	Terminal - A, No. 1-18/ 1/ AMR/ NR Nanakramguda, Gachibowli Hyderabad - 500032 Telangana, India

1800 571 4848
 customercare@amararaja.com
 www.amaron.com

Please scan this QR code to view the Warranty Terms and Conditions, or visit www.amaron.com

*It is deemed that you have gone through the Terms and Conditions of Warranty

YOU CAN DOWNLOAD YOUR DIGITAL WARRANTY CARD AT ANY TIME BY SIGNING INTO THE AMARON KONNEKT APPLICATION AND ENTERING THE PRODUCT'S SERIAL NUMBER.



SCAN TO DOWNLOAD



RANGE OF BATTERIES



TERMS & CONDITIONS OF WARRANTY

1.All the details mentioned in the product registration have been provided willingly by the Customer for registering the Battery ("Product") purchased from Amara Raja Energy & Mobility Limited (formerly known as 'Amara Raja Batteries Limited') (hereinafter 'Company').

2.The warranty period includes a Free Replacement period and a Pro-Rata period, as specified on the battery and the first page of the warranty card. The warranty card shall also indicate the total period of warranty coverage, including the specific number of months applicable to both the Free Replacement period and Pro-Rata period.

3.The Battery warranty covers only manufacturing defects that arise during the warranty period, specifically defects resulting from faulty materials or poor workmanship. The Company shall not be liable for any special, indirect, or consequential damages, including but not limited to loss of profits, loss of production, or any other expenses incurred by the Customer or any third party.

4.The warranty period is limited to 12 (twelve) months from the 'Date of Sale' as mentioned in the Warranty card \ at the time of sale of the Automotive/Two-Wheeler Battery, when used for commercial purposes, including self-driven commercial vehicles (Black Board/Yellow Board), rental vehicles, and any other commercial applications.

5.The Company reserves the right to verify the 'Date of Sale' and all information provided in the Warranty Card and Invoice. In the event of any inconsistency, the information available with the Company shall be considered final and will be used to verify warranty claim(s). The Company's decision regarding warranty claims shall be final and binding on the Customer.

6.The Company provides a Warranty Card after the product registration on the Amaron Konnekt platform. At the time of purchase, Customer must ensure that the product registration is completed on the Amaron Konnekt platform by accurately filling in all the required details like battery serial number, date of sale, vehicle details (Such as make, model, Segment, fuel type and registration number), as well as customer name, address, phone number and email address in the product registration form on the Amaron Konnekt platform.

7.The warranty terms and conditions shall be governed exclusively by the Warranty Card issued by the Company upon completion of product registration through the Amaron Konnekt platform. Any warranty terms, including extended warranty periods, mentioned in the invoices from any unauthorized persons or entities shall be deemed invalid for warranty claim purposes.

8.In the event of a complaint, Customer must deliver the Battery, along with the Warranty card and Invoice, to any authorized AMARON service center at their own expense. The authorized AMARON service center will inspect and test the Battery. After the testing is complete, the customer must collect the Recharged/Replaced/Rejected Battery from the same service center. The company retains sole discretion in determining whether the Battery requires recharging or replacement or rejection. The Company's decision shall be final and binding on the Customer. The customer shall bear all Transportation expenses, Other Charges with applicable Taxes if any, which are liable on recharging or replacement of Battery.

9.The warranty of the Battery being replaced during free replacement warranty period, shall commence from the 'Date of Sale' of the defective Battery as stated in its Warranty Card and Invoice only, not from the date of replacement, irrespective of the details mentioned in the Warranty Card of the replaced Battery. In case of any inconsistency, the information available with the Company will be considered final and shall be subject to verification in case of any warranty claim(s). The decision of the Company shall be final and binding on the Customer.

10.The warranty of the Battery being replaced during Pro-rated warranty period, shall commence from the 'Date of Replacement' mentioned in the Company records. Discount value will be calculated for the defective Battery as per Company terms.

11.Defective Battery becomes property of the Company in case of replacement provided in its warranty period. No Scrap rate will be given to Customer.

12.In the event of any Battery model being discontinued by the Company, the Company reserves the right to settle warranty replacement with alternate model of Battery.

13.De-mineralized Water for top up or Recharging of Battery would be billed extra.

14. All liabilities under this warranty will be rendered void under the following circumstances:

a.The battery is not registered by the Customer on the Amaron Konnekt platform as required.

b.The battery is transferred to a third party or installed in any Equipment/ System/Vehicle other than the one originally intended.

c.The battery is used in any application other than that specified by the company's application chart.

d.The battery is used in non-vehicular application.

e.The battery is damaged due to fitment of additional accessories other than the original fitment.

f.The warranty period for the battery has expired.

g.The Customer has provided incorrect details including but not limited to "Date of Sale" during the product registration process on the Amaron Konnekt platform.

h.The Original Barcode/QR code affixed on the battery has been removed, obliterated or altered.

15.The warranty does not cover:

a.Damage to the battery caused by faulty electrical systems, improper handling, servicing/inspection/testing done by unauthorized service centers/dealers/technicians, willful abuse, destruction by fire, collision, theft, recharging or any activity against the Company terms.

b.Breakage of container and cover.

c.If battery grade demineralized water is not added on time in lead acid battery.

d.Found to have additives, dopes or anything other than Battery grade de-mineralized water.

e.Given on rental basis.

B. Pro-Rata compensation.

Pro-Rata compensation is applicable for AMARON batteries and, subject to the company's terms and conditions. The applicable discount shall be determined as follows:

For **Automotive batteries**: The discount shall calculate using the formula provided below or a minimum of 20%, whichever is higher.

For **Two-Wheeler batteries**: The discount shall calculate using the formula provided below or a minimum of 12%, whichever is higher.

Formula: $1 - (\text{Service Life} @ / \text{Total Warranty} @ @) \times 100\%$

@Service Life is the number of months between the date of complaint and date of sale. Fraction of month is rounded off to next month.

@@Warranty period is the total warranty period offered for the battery. (Free Replacement +Pro-rata)

For **Inverter and e-Rickshaw batteries**, the discount shall be calculated based on the slab provided on the battery.

- Compensation due to customer during pro-rata warranty period is to be reckoned as a rebate on purchase of same/ equivalent type new AMARON battery only.
- This percentage discount will apply on the customer price applicable at the time of settlement of complaint. The discount value will be calculated for the defective battery type received under warranty.
- The decision of the Company on discount value shall be final and binding on the Customer.
- Warranty settlement is governed by the terms and conditions indicated in the warranty card.

For Caution, Guidelines, and Maintenance of Batteries, please refer to <https://www.amaron.com/warranty-tandc>.

Statutory Notice on Battery disposal:

In accordance with the Govt. of India, Ministry of Environment, Forest and Climate Change notification on Battery Waste Management (BWMR), 2022. It shall be the responsibility of the Consumer to discard Waste Battery separately from other waste streams especially from mixed waste, domestic waste streams and to ensure that Waste batteries are disposed of in an environment friendly manner by giving it to an entity engaged in collection or recycling.

• Customers are deemed to have read, understood and agreed to the above-mentioned conditions of the warranty at the time of purchase and/or after completion of the product registration on the Amaron Konnekt platform and agreed to follow Guidelines for Installation or usage or maintenance of the Battery.

• In the event of any dispute or difference or claims arising out of or in connection with or incidental to the terms and conditions, the Company and /or Customer shall approach to get the dispute adjudicated only to the courts of competent jurisdiction situated at Tirupati, Chittoor District, Andhra Pradesh, India.